

# Vocalocity® Features & Pricing



## VoIP EXTENSIONS

\$3999

### Unlimited Extension

\$39.99/month per extension

- Unlimited inbound/outbound calling in US & Canada
- Unlimited worldwide network calls with any VocalocityPBX subscriber
- Unique direct inbound dial (DID) telephone number

\$1499

### Metered Extension

\$14.99 + \$0.03 cents per minute /month per ext.

- 3 cents per minute to anywhere in the US & Canada
- Unlimited worldwide network calls with any VocalocityPBX subscriber
- Unique direct inbound dial (DID) telephone number

## VIRTUAL EXTENSIONS

\$1499

### Unlimited Virtual Extension

\$14.99/month per extension

- In bound extension that can be reached as an option from the auto-attendant or by dialing a unique DID
- Forwarded out to a remote phone number from an alternative provider
- DID for direct outbound forwarding

## Additional Features Included in Each Plan!

### VOICEMAIL

Auto-Attendant Routing

Local Number Portability

Web Portal Interface

Directory Assistance (411)

Emergency Assistance (911)

Caller ID/on call waiting

Call Forwarding

Call Hold

Call Transfer - Attended transfer (alert forwarding party before transfer) and Blind Transfer (transfer the call directly to an extension).

Call Waiting

Do not Disturb

Call Logs- Detailed call records by extension or account

Call Conference ( 3 way calling)

### ✓ ADVANCED FEATURES INCLUDED :

- Cell phone integration - allows employees to forward calls to cell phones and use PBX functions from their cell phone
- Softphone support: compatible with the popular Counterpath Softphones
- Simultaneous Ringing: calls can be forwarded to multiple extensions that will ring simultaneously
- Follow Me: Calls can be forwarded to multiple numbers that will ring in a designated sequence
- Music on hold
- Intercom: Paging directly to speaker

### ✓ VOICEMAIL FEATURES INCLUDED:

- Password Protected
- Unavailable/Busy/Employees name
- Voicemail to Email: Receive voicemail as a .wav file attached to email.
- Multiple Mail Folders
- Visual Waiting Indicator

### ✓ INBOX FEATURES INCLUDED :

- Single Unified Inbox: Access and manage all messages from a single inbox.
- All Message Types: Supports voice, fax, and email messages

### ✓ AUTO ATTENDANT FEATURES INCLUDED:

- Day and Night Mode: Schedule different greetings according to time of day and day of week
- Dial-By-Name Directory
- Virtual Departments
- Multiple Auto Attendants: Play different greeting messages on each incoming phone number
- Import Greetings: Upload 3rd party professional greetings to use as Auto Attendant greetings.

877-857-8847



## Corporate Numbers

### MAIN COMPANY - \$9.99 / MONTH

VocalocityPBX Local Primary Numbers are the main company phone number that would be setup to an auto-attendant or operator. All extensions can be reached off this number and it would serve as the predominant number published on websites, business credit cards, and marketing collateral.

### TOLL FREE NUMBER - \$19.99 / MONTH

VocalocityPBX Toll Free Numbers allow customers to be reached by anyone in the US and Canada without the caller incurring any long distance charges. This is a phenomenal deal for organizations with a geographically widespread presence. No per minute charges.

### VIRTUAL NUMBER - \$9.99 / MONTH

Vocalocity PBX customers can establish a local presence in any market by publishing a local phone number in any area code serviced. This number has the same functionality of a Local Primary Number and is terrific for regional marketing campaigns or transplanted businesses.

## Add-On Features

### FAX - \$14.99/month

Send and receive faxes via email.  
Paperless fax solution. Unlimited use.

### CONFERENCE BRIDGE - \$14.99/month + \$0.03/minute

Accommodates up to 30 users.  
Customers simply call in to a number (local extension that we provide), enter password, and join the conference.

### VIRTUAL MAILBOX - \$4.99/month

VocalocityPBX Virtual Mailbox can be utilized to gather voicemail messages for a particular function or as a means to deliver a message for a specific purpose. This is great for creating the appearance of multiple business units and distributing information such as directions or show times.

### CALL GROUPS - \$4.99/month

VocalocityPBX Virtual Department is an extension that distributes calls to a specified group of extensions according to a criterion such as job function. Call groups can be setup as a Virtual Department rather than on a particular user's extension.

### CALL QUEUING - \$14.99/month + \$0.03/min.

Call queuing is an advanced queuing system that allows you to accept more calls than you have employees or extensions capable of answering them. This feature allows you to efficiently manage calling peaks without losing customers calls. Therefore, you will never lose a customer because you were not able to answer the phone.

